

## Returns

As goods are specially made to your order, they cannot generally be accepted for return. In any case returns will only be accepted by prior arrangement with the Supplier and subject to a handling fee. The cost of return freight is the Customer's responsibility. In respect of the supply of goods in New Zealand , all goods delivered may be returned to the Seller provided that: the return is effected within 30 days of delivery; and the goods are returned in mint condition; and the buyer provides invoice numbers relating to the purchase; and the Seller's Customer Services approves written permission for the return of the goods. The full price of the goods will be refunded to the Buyer where goods are returned in accordance with the conditions specified above.